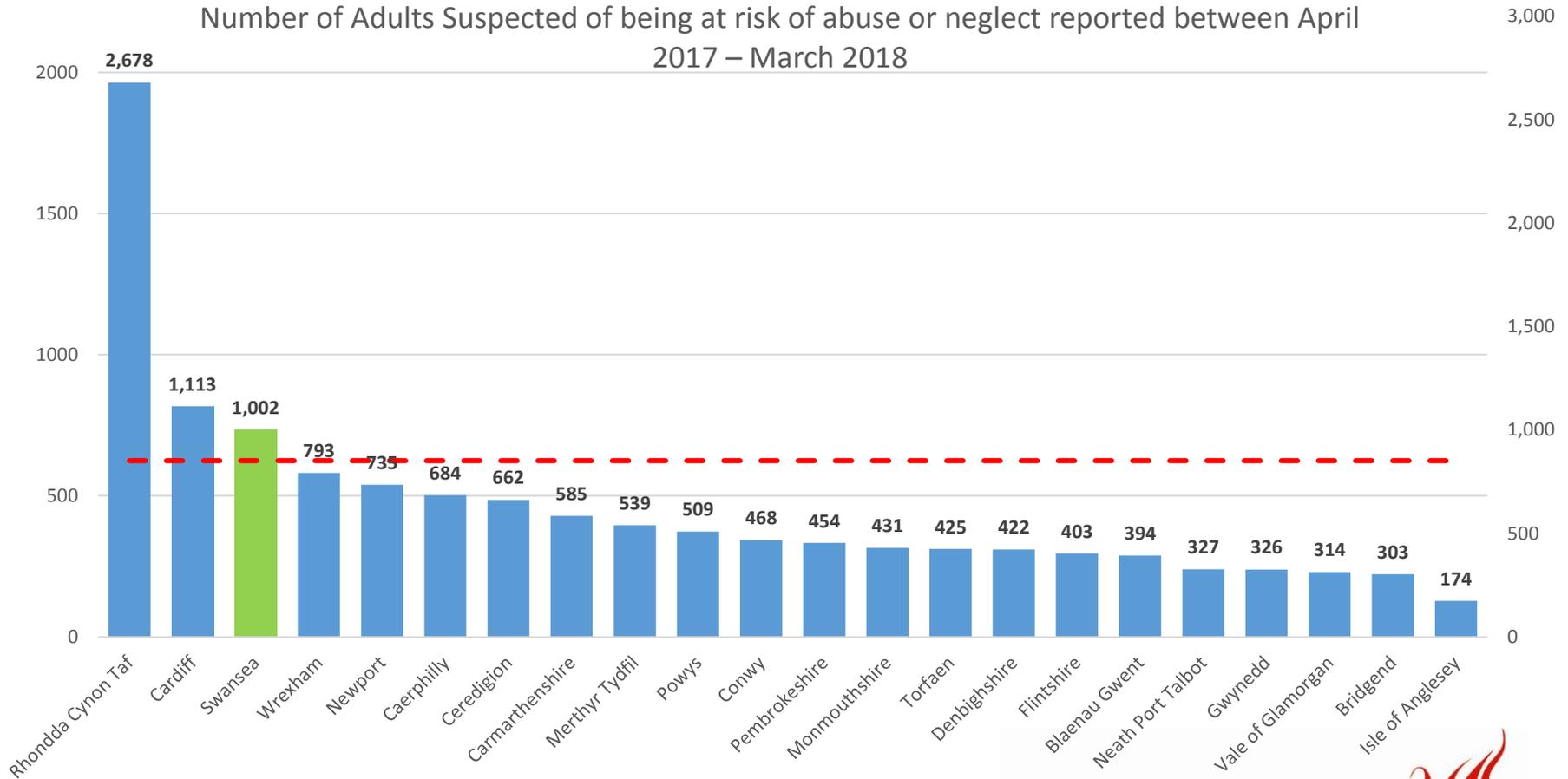


# **Adult Services Scrutiny Panel Presentation**

**Adult Safeguarding  
March 2019**



# Number of Safeguarding referrals (Wales)



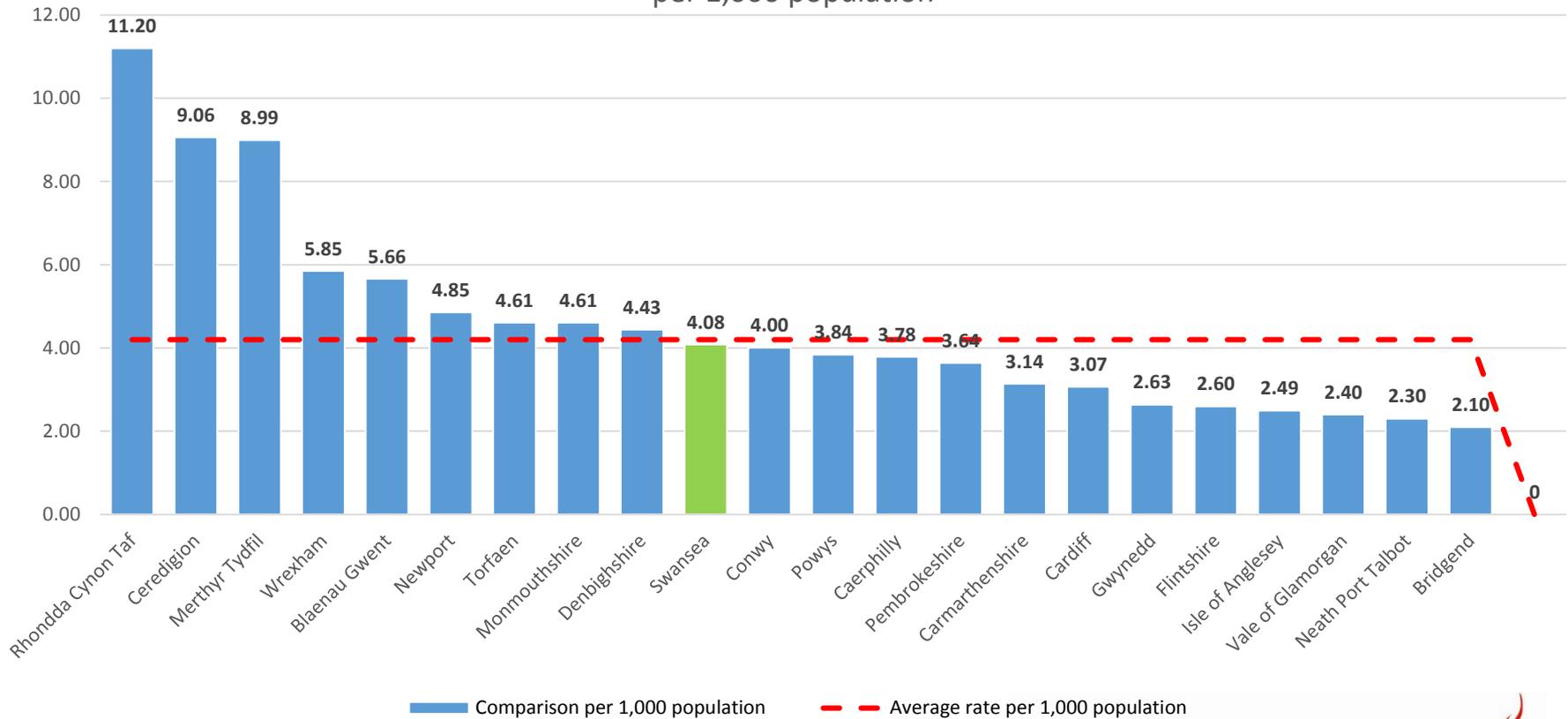
Source - <https://statswales.gov.wales/Catalogue/Health-and-Social-Care/Social-Services/Adult-Services/Adult-Safeguarding>

**City and County of Swansea**  
**Dinas a Sir Abertawe**



# Number of Safeguarding referrals per 1,000 population

Number of Adults Suspected of being at risk of abuse or neglect reported during 2017 - 2018 per 1,000 population



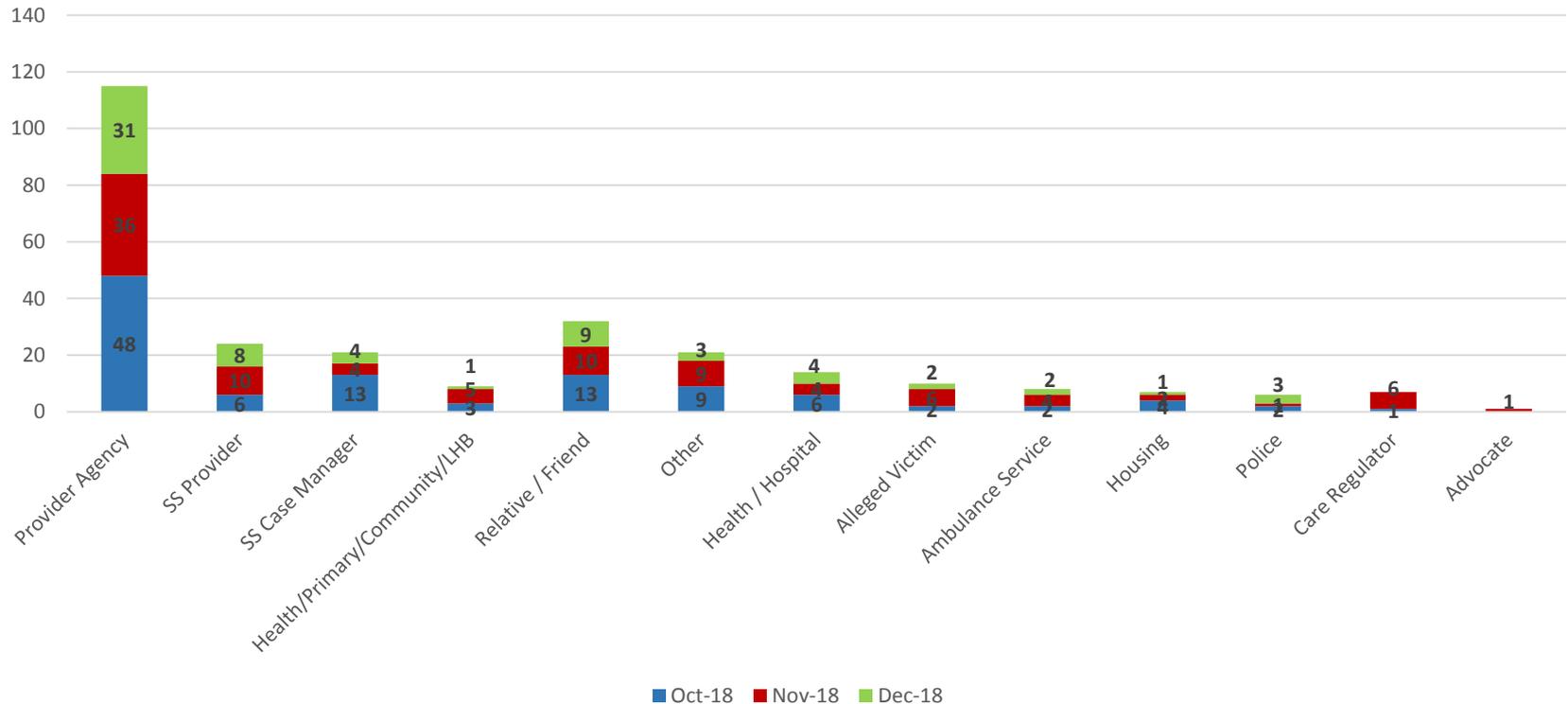
Source - <https://statswales.gov.wales/Catalogue/Health-and-Social-Care/Social-Services/Adult-Services/Adult-Safeguarding>

**City and County of Swansea**  
**Dinas a Sir Abertawe**



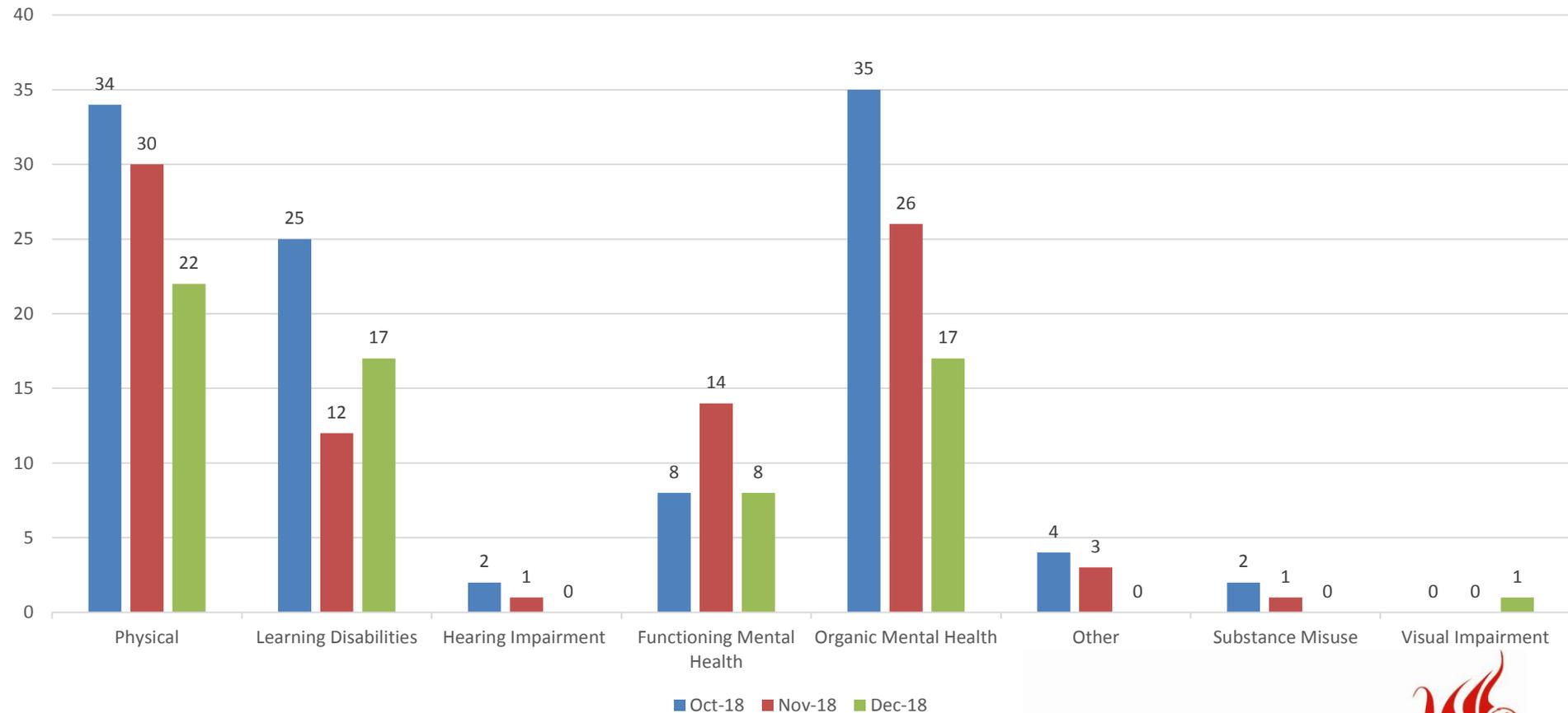
# Source of Referral Locally

Source of VA1 Referrals Previous 3 months  
October 2018 - December 2018



# Safeguarding Main Category of Vulnerability

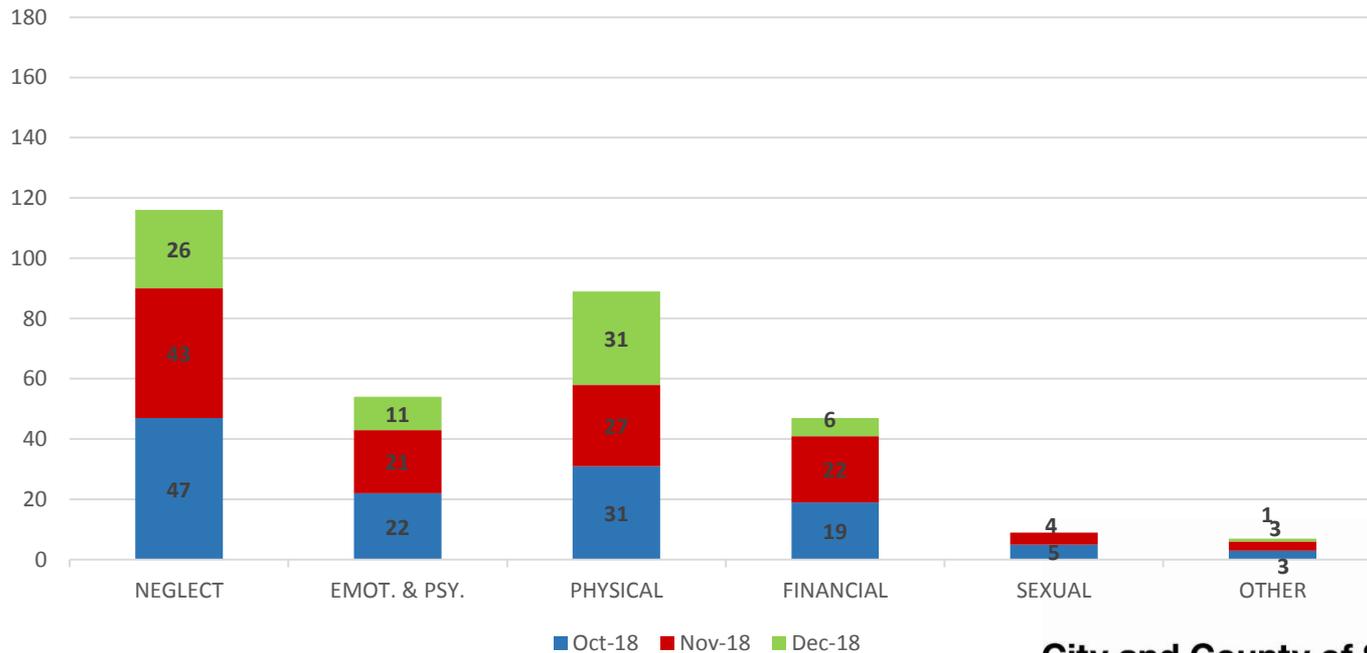
Main Category of Vulnerability of those referred over the last 3 months



# Reasons for concerns locally

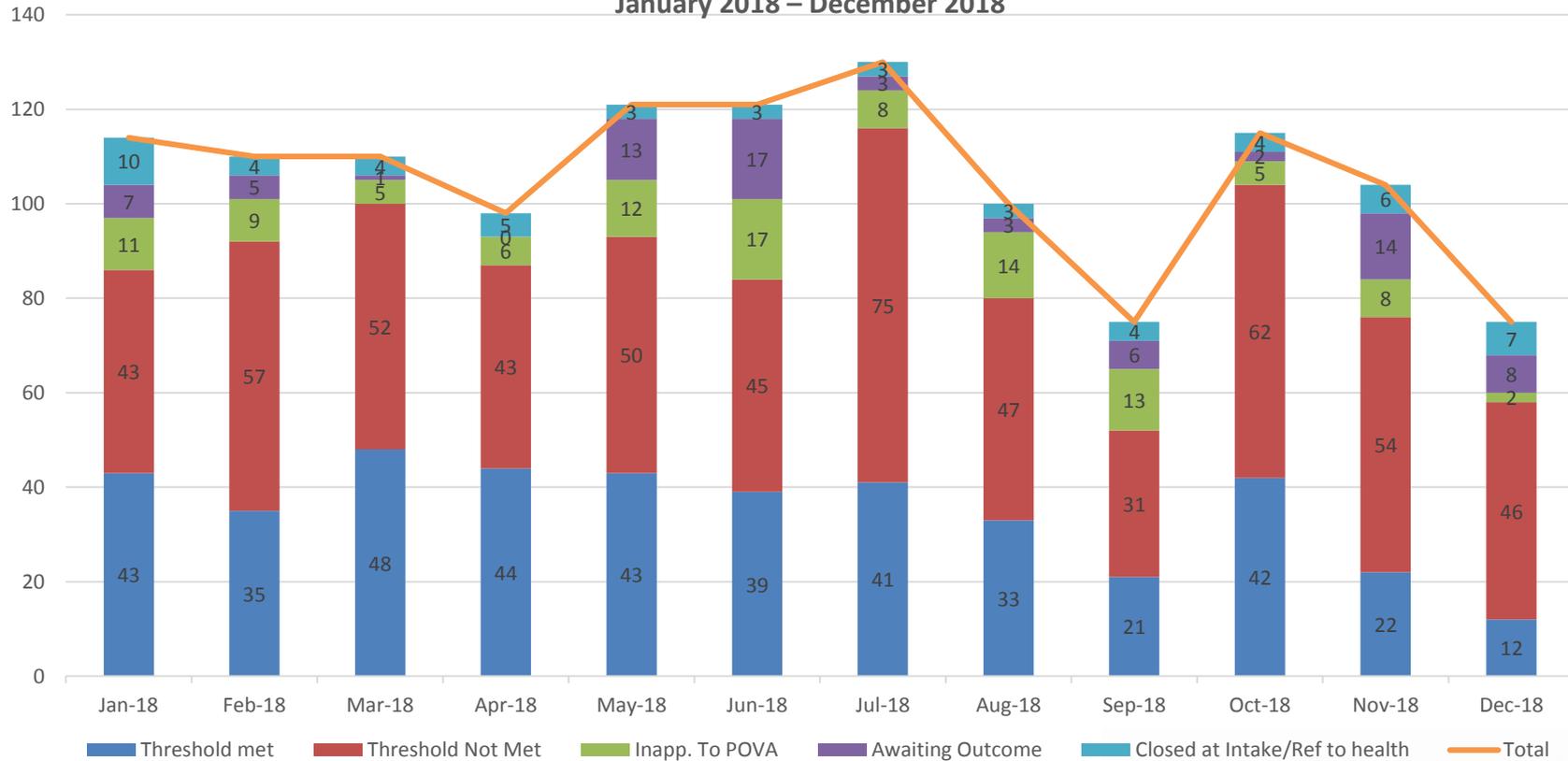
- There are six categories of abuse.
- Enquiries relating to neglect of adults within social care provision are a concern.
- Monitoring capacity can support preventative approaches within the social care market.

Types of Abuse Recorded October 2018 - December 2018



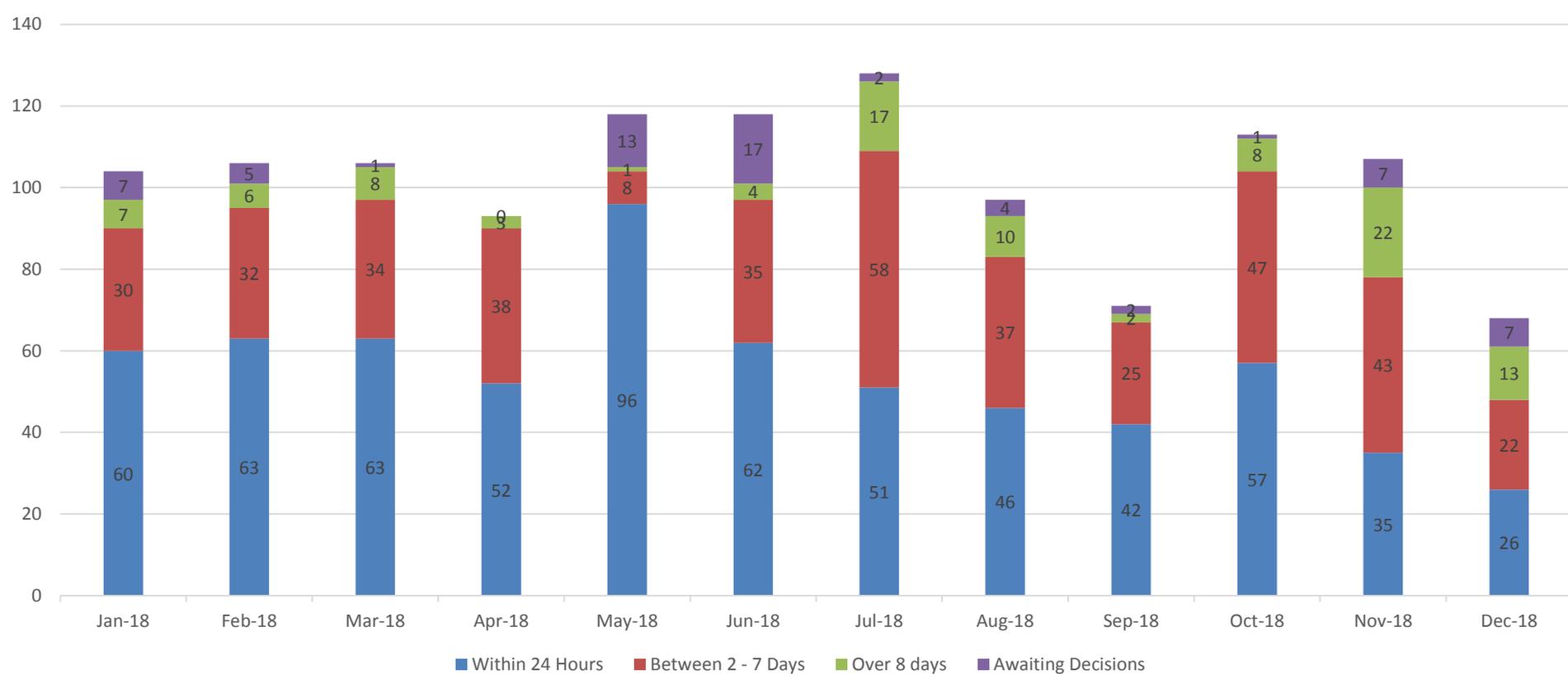
# AAR1 (VA1) Referrals Received and Outcome

Monthly Outcome of Referrals  
January 2018 – December 2018



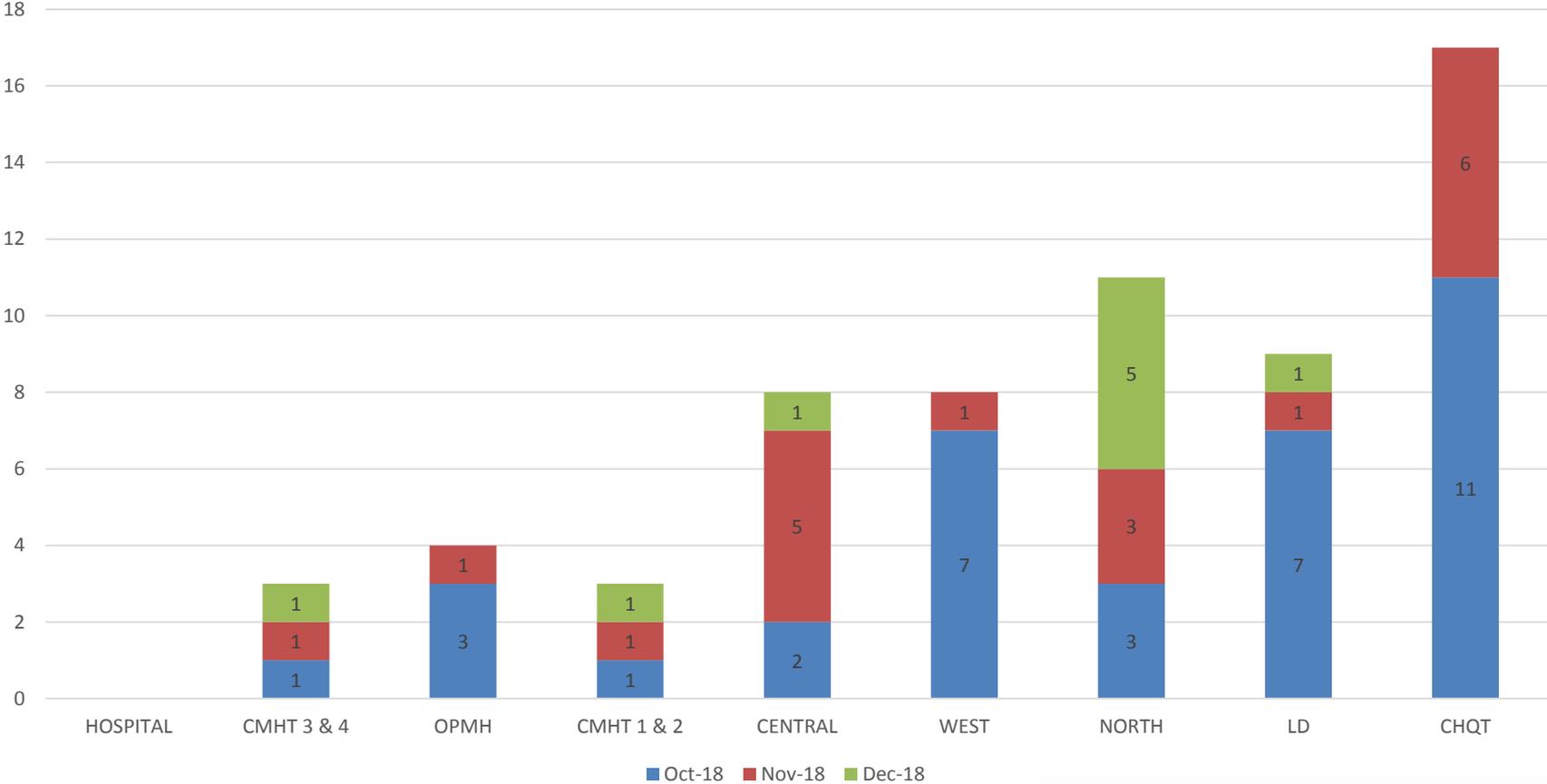
# AAR1 (VA1) Timescales

Safeguarding Timescales  
January 2018 – December 2018



# AAR1 (VA1) Allocations

DLM Cases Allocated by Team previous 3 months



# Working with Providers

( January 2019)

- There are **no** care homes under the Escalating Concerns Process currently, however two providers of care are under an Improvement Plan.
- Nine providers currently being closely monitored following concerns about:
  - Safeguarding, Health and Safety, staffing, training, documentation, financial concerns and medication management
- Contract Monitoring Officers have to support providers to achieve care standards requested by CIW



# Emerging Trends

- Wider range of issues where there are potential safeguarding risks, e.g. human trafficking, modern slavery, County Lines, F. G.M., Hate Crimes, Channel/Prevent (Radicalisation), Student sex trade.
- Professional Concerns - This Protocol is for the management of cases where information comes to light that an employee, carer or volunteer may have acted in a way that suggests a risk of significant harm to vulnerable adults. It provides a process for the lawful and proportionate sharing of information, and management of risk where the matter is an adult protection issue.

*Examples of the types of cases that should be managed under this protocol include:*

- Harmful conduct that has occurred in a volunteer, carer or employee's private life (for example being a perpetrator of domestic abuse)
- The individual of concern is the subject of a Police investigation and the investigation has identified a risk to vulnerable adults
- Historic allegations of abuse by an employee, volunteer or carer.



# New Approaches

- Working with Adult Care Management Teams to improve performance.
- Adult Services Practice Framework
- Review Swansea's approach to adult safeguarding which, once completed, will be considered as part of the overall adult services restructure.
- Closer collaboration with Corporate Legal and ensuring they are involved much earlier in the process.
- Reviewing our processes and documentation to be in line with the implementation of WCCIS in 2020.



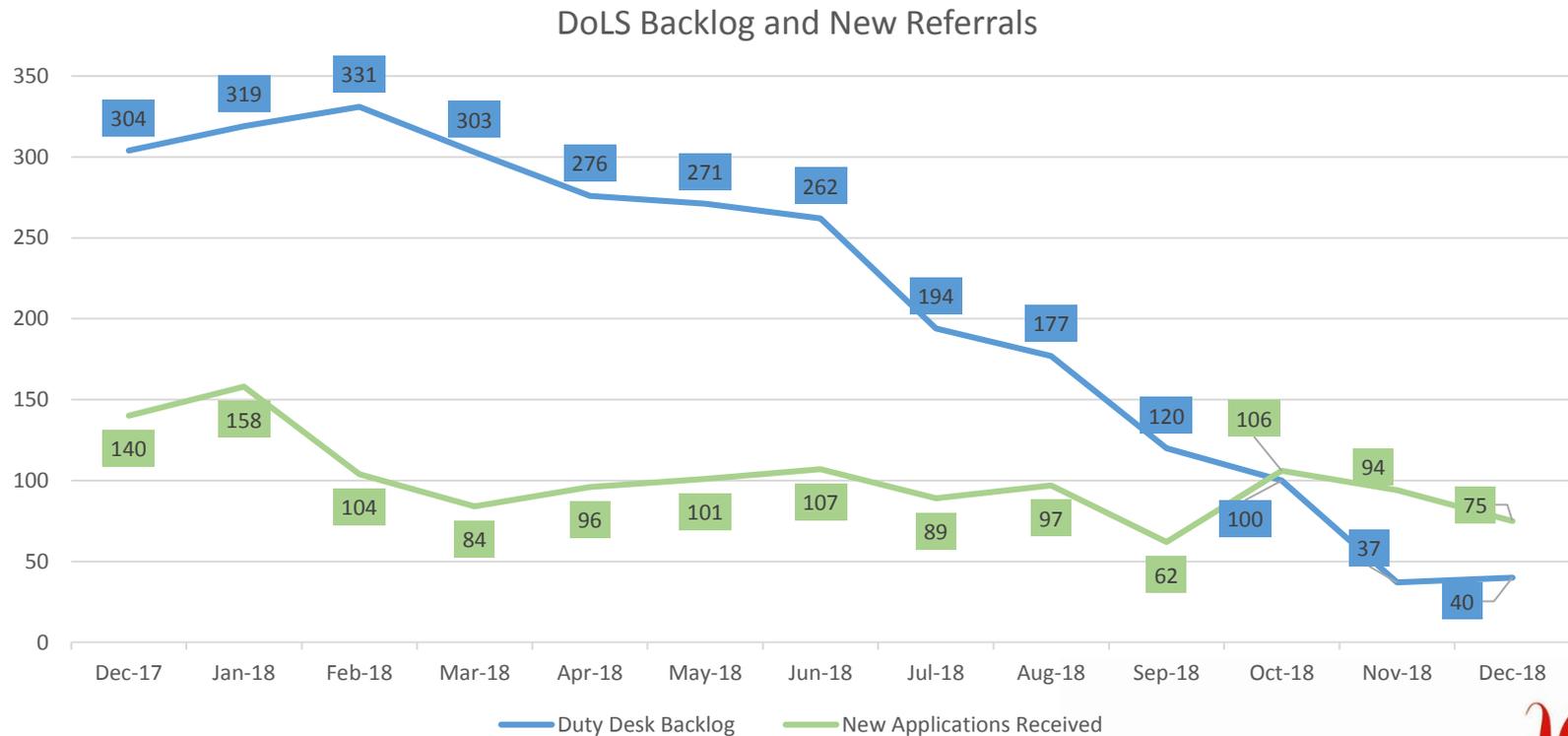
# Current Position: DoLS

- During the 2017 – 2018 Financial Year the Local Authority received 1028 DoLS Applications which was the highest in Wales.
- A new and dedicated DoLS team has been in place since July 2018.
- It has removed the DoLS work completely from social worker's caseloads which enables them to focus on other statutory functions.
- The new team is already significantly reducing the backlog as they focus solely on DoLS applications.
- The Mental Capacity (Amendment) Bill which sets out measures to replace DoLS with a system called Liberty Protection Safeguards (LPS) is going through the parliamentary process



# DoLS: Duty Desk

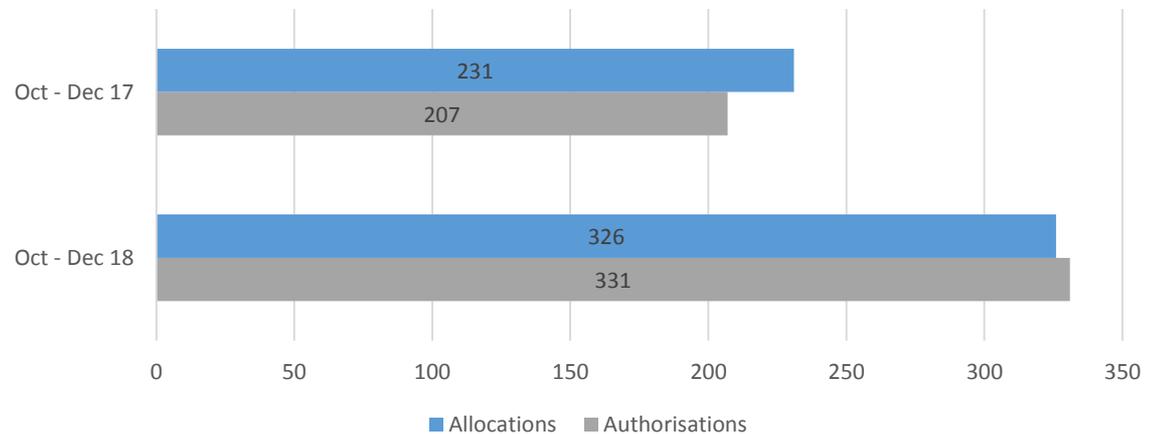
- The data below shows the new referrals received into Swansea's Intake Team (CAP) over the previous year and the number of new referrals received each month.
- The data shows a reduction in the numbers on the duty desk since July 2018.



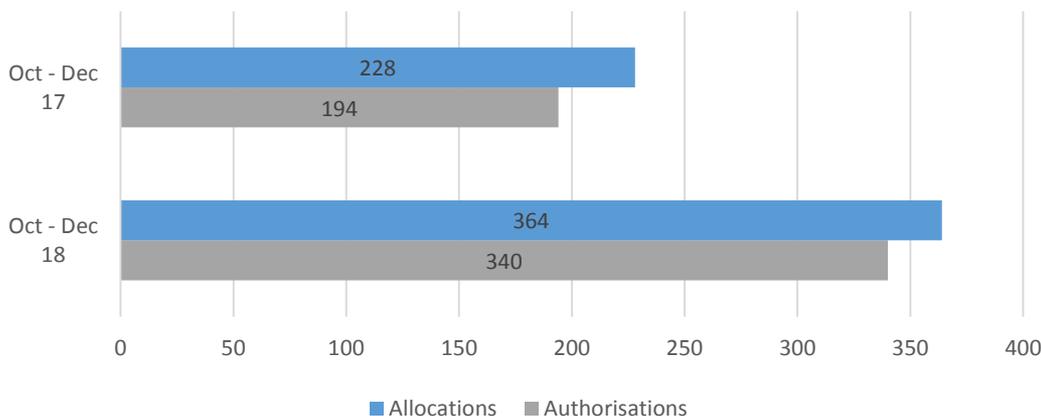
# DoLS: Team Performance

- The data below shows Swansea's performance around the completion of Best Interest Assessments and authorisations made by the Signatory Body to complete the process of a DoLS application.
- The new working arrangements have shown an increase in performance in all areas.

Quarterly Best Interest Assessor Performance



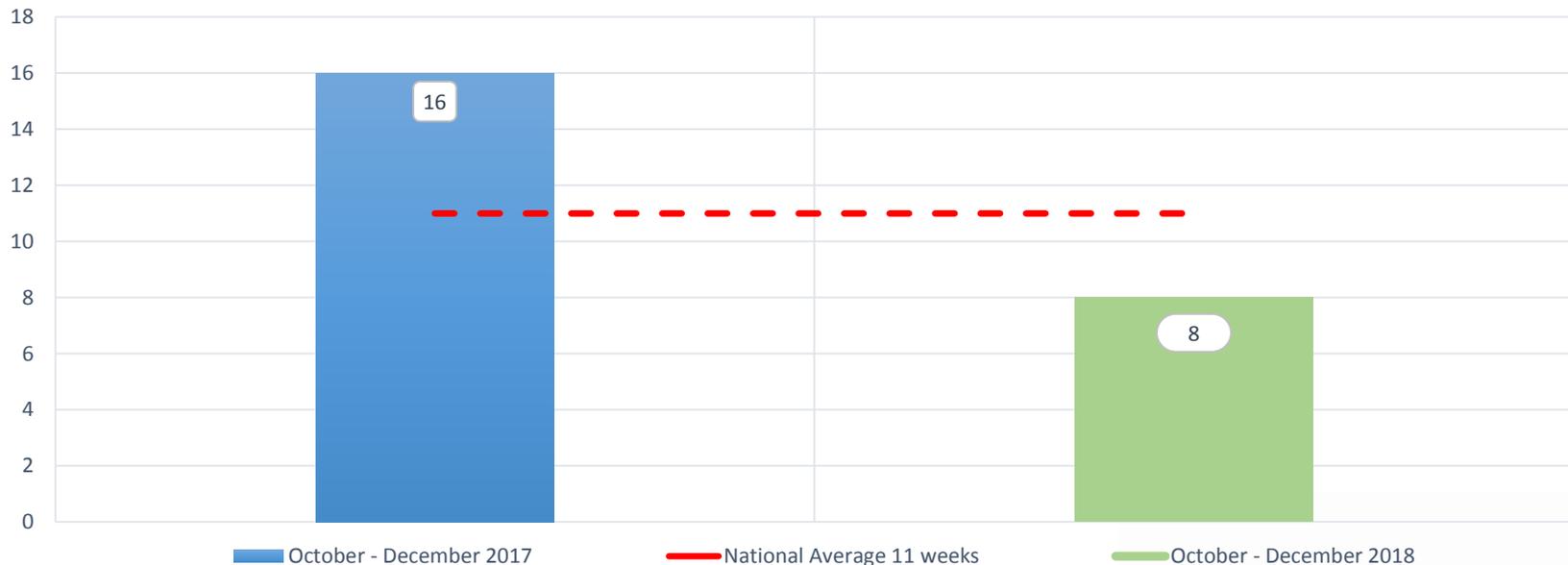
Quarterly Signatory Body Performance



# DoLS: End to End

- The data below shows a snapshot of the average time taken for the whole DoLS process in Swansea from first receiving the request to the authorisation being in place. The national average for this is 11 weeks.
- Between October – December 2017, Swansea were taking on average 16 weeks to complete a DoLS enquiry from “end to end”.
- Between October – December 2018, Swansea had reduced the process time to 8 weeks as a result of the set up of the DoLS Team.

DoLS End to End Process



# DoLS – Future Aims

- Train BIAs to carry out MCA instead of Doctors to make savings.
- Continue to develop the team to provide quality assessments.
- Strive to meet legal deadlines to minimise risk of legal challenge and costs involved.
- Continue to meet or exceed the national average of 11 weeks to complete whole assessment process.
- Work with Doctors assessors to provide quality assessments, including increasing the pool of suitably qualified Doctors.
- Monitor process of Mental Capacity (Amendment) Bill in order to prepare for introduction of LPS, likely to be 2021.

